

# Privacy Policy

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*Effective Date: March 19, 2026*

1. **Information We Collect:** When you book a stay, we collect personal information including your name, email address, phone number, and payment details. We may also request a copy of a government-issued ID to verify your identity.
2. **How We Use Your Information:** We use your data solely for the following purposes:
  - Processing your reservation and payment.
  - Communicating check-in instructions and property updates.
  - Complying with local tax or law enforcement regulations.
  - Improving our guest experience.
3. **Data Security:** Your payment information is processed through secure, encrypted third-party gateways (Stripe). We do not store your full credit card details on our local servers.
4. **Third-Party Sharing:** We do not sell your data. We only share information with third parties necessary to fulfill your stay (e.g., payment processors or local tourism authorities if required by law).
5. **Your Rights:** You may request to view, edit, or delete your personal information at any time by contacting us directly at [support@casadepedra.rio](mailto:support@casadepedra.rio).